



## Privacy Policy

**Effective Date:** 22 Feb, 2025

**Teflas Experiences** ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website and use our services.

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### 1. Information We Collect

We may collect the following types of information when you interact with our website and services:

#### a. Personal Information

- Name, email address, phone number, and postal address
- Payment details (processed securely by third-party payment providers)
- Any information provided when contacting us or signing up for our services

#### b. Non-Personal Information

- IP address, browser type, device type, and operating system
  - Usage data such as page visits, time spent on our site, and interaction patterns
  - Cookies and tracking technologies (see **Cookies Policy** below)
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### 2. How We Use Your Information

We use your information to:

- Provide and improve our services
- Process transactions and bookings
- Communicate with you regarding inquiries, updates, and promotional offers
- Personalize your user experience
- Ensure website security and prevent fraud
- Comply with legal obligations

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### 3. How We Share Your Information

We do not sell, rent, or trade your personal data. However, we may share your information with:

- **Service Providers:** Third-party vendors who help operate our website and services (e.g., payment processors, hosting providers)
- **Legal Authorities:** If required by law or to protect our rights, users, or property
- **Business Transfers:** In case of a merger, sale, or acquisition

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### 4. Data Security

We implement appropriate technical and organizational security measures to protect your data from unauthorized access, loss, misuse, or alteration. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

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### 5. Your Rights and Choices

You have the right to:

- Access, update, or delete your personal information
- Opt-out of marketing communications
- Restrict or object to certain data processing activities
- Request a copy of the data we hold about you

To exercise these rights, please contact us at [Insert Contact Email].

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### 6. Cookies Policy

Our website uses cookies to enhance user experience. You can manage or disable cookies through your browser settings. Note that disabling cookies may impact website functionality.

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### 7. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices, so we encourage you to review their policies before providing personal information.

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## **8. Updates to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

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## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy, you can contact us at:

Teflas Experiences

301 AB & 308, Abhishek Premises, C-5 Dalia Industrial Estate, Off New Link Road, Andheri (W), Mumbai – 400053

[bookings@teflasexp.com](mailto:bookings@teflasexp.com)

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By using our website and services, you agree to the terms of this Privacy Policy